

December 2009

Congratulations! You and your family have access to a very valuable resource and benefit - an Employee Assistance Program (EAP) through Magellan Health Services (Magellan). Magellan provides a wealth of information and assistance on hundreds of topics, including legal consultation services and financial services. We encourage you and your family members to take a few minutes to review the enclosed materials to familiarize yourselves with all of the valuable resources Magellan has to offer. These materials include:

- **Magellan Brochure** - The enclosed tri-fold has two wallet tear-out cards and information on your Magellan Health Services.
- **Magnets** - Whether at home or at work, for you or a family member, Magellan is available.
- **MagellanHealth.com** - See instructions below to access a wealth of information and resources on health, wellness, life management topics, and more!



M E M B E R S

MagellanHealth.com

Farm Credit LifeManagement Program Website Login Instructions

1. Log on to www.MagellanAssist.com
2. Click on I'm A Member
3. Click on "new or unregistered user"
4. Enter 1-800-937-2112 (Farm Credit's Life Management toll-free number)
5. Create a username/password
6. You will reach the home page or the *My Magellan* page
7. On future visits, just enter your username and password for quick entry

The screenshot shows the Magellan Health Services website. At the top, there are navigation links for 'Sign In', 'Help', and 'Corporate Info'. Below the header is a banner with the same three photos seen earlier. The main navigation bar includes 'MEMBERS', a search box, and a link for 'Info for Members/Consumers'. A secondary navigation bar lists 'Sign In', 'Providers/Caregivers', 'Library & Resources', 'Member Services', and 'Care Guide'. The main content area features a 'MagellanHealth.com' logo, a welcome message, and three circular icons: 'I'm A MEMBER', 'I'm A PROVIDER', and 'I'm A CUSTOMER'. To the right, there is a 'Member Sign In' section with fields for 'User Name' and 'Password', a 'Remember Me' checkbox, and a 'Sign In' button. Below this is a 'spotlight on...' section with links to various resources like 'Coping with the recent shootings at VA Tech' and 'Hurricane Preparedness and Resource Guide'.

How Magellan Protects Your Information – Magellan does **not** share any personal information obtained through its web site with your employer or health benefit provider. Information obtained during registration identifies which Magellan programs you and your family are eligible for; it also lets Magellan modify their programs to give you information specific to your age or gender.